

TELECOMMUNICATIONS BULLETIN

February 3, 2006
CMS 06- 18

Bureau of Communication
and Computer Services

From:

Theresa Starling, Manager
Customer Solution Center

Manufactured Discontinued Notifications

We have received notification from our maintenance vendors that the following equipment is manufactured discontinued, with no availability of parts and/or technical support:

Unity Controller Consoles (supported by FICEK and SBC)

AD-40 NEAXmail (supported by NEC)

NEC Repartee voice mail systems (supported by NEC)

Effective April 1, 2006, CMS will no longer guarantee maintenance coverage on this equipment. Repairs will be handled on a time and materials basis; however, there is no guarantee parts and support will be available to fix the problem. Please contact your CMS Communications System Specialist (CSS) to determine what options are available for replacement.

We are sending written notification to the specific agencies with this equipment identified in MONIES inventory records. However, we suggest all Telecommunications Coordinators review their sites to verify whether or not they have this manufactured discontinued equipment residing within their telephone systems.

Please continue to contact the Customer Solution Center for all your telecommunications needs:

800-366-8768

In Centrex at: 217-524-4784

Option 1—Repair

Option 2—Other Service Inquiries

For more information...
visit our website at
www.state.il.us/cms/telecom